

EOCCO Incentive/ Quality Measure Updates

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eoocco

EASTERN OREGON
COORDINATED CARE
ORGANIZATION

Disclosure Statement

- I DO have a relevant financial relationship with commercial interest whose products or services relate to the content of the educational presentation.
 - › Company: Moda Health, Inc./EOCCO
 - › Relationship: Director of Medicaid Programs
- To ensure independence and balance of content, current conflicts of interest were resolved by basing recommendations on structured review for best evidence.

Learning Objectives

- Relate quality improvement activities to Incentive Measure performance outcomes.
- Describe resources, tools and workflows available to assist providers in meeting Incentive Measure targets.

EOCCO structure

- **Ownership**
- **Governing board**
- **Community advisory council's**
 - › 12 Local Community Advisory Council's (LCAC's)
 - › 1 Regional Community Advisory Council (RCAC)
- **Clinical Advisory Panel (CAP)**

EOCCO membership as of 8/1/16

County	Membership
Baker	3,600
Gilliam	312
Grant	1,387
Harney	1,721
Lake	1,681
Malheur	8,899
Morrow	2,604
Sherman	307
Umatilla	17,253
Union	5,463
Wallowa	1,562
Wheeler	266
TOTALS	45,055

CCO funding

- **CCO global budget**
 - › 3.4% fixed rate of growth per year
- **Hold back in funding for quality measures**
 - › 2013 \$2.4 Million (2% of premium)
 - › 2014 \$6 Million (3% of premium)
 - › 2015 \$10 Million (4% of premium)
 - › 2016 \$11.5 Million (4.25% of premium)
 - › 2017 \$15 Million-*estimated* (5% of premium)

2013 quality measure results

- Met 12 of 17 Measures

- › Received \$1.9 out of \$2.4 Million-80% of available funding
- › Funds received July 1, 2014
- › Funds were used as investments:
 - Technology assistance to improve CQM reporting:
\$461,432
 - Increase EOCCO's ability to meet commercial RBC levels:
\$750,000
 - Share a portion of the bonus with providers and LCACs:
\$750,000

2014 quality measure results

- Met 13 of 17 measures

- > Received \$6.8 Million-100% of available funding
- > Funds received July 1, 2015
- > 100% of funds were used as investments:
 - Increasing tier 3 PCPCH payments from \$8 to \$15 PMPM
\$2.5 Million
 - Additional grant opportunities-**\$750,000**
 - Community health worker funding-**\$500,000**
 - Invest in provider recruitment-**\$1 Million**
 - LCAC funding-**\$250,000**
 - Technology assistance to improve CQM reporting
\$1 Million

2015 quality measure results

- **Met 13 of 17 measures**

- › Received \$10.2 Million-100% of available funding
- › Funds received July 1, 2016
- › Thank you and recognition to staff, providers and the local communities

- **Next Steps**

- › 2015 incentive measure sub-committee
 - Recommend investments for funding
 - New items to consider
 - Five tier PCPCH program in 2017
 - Quality funding for DCO's
 - **Enhanced funding to providers for meeting quality measure targets**

EASTERN OREGON CCO-2015 Quality Measure Results-Final					
<i>Incentive Measure</i>	2013 Final Rate	2014 Final Rate	2015 Final Rate	<i>2015 Improvement Targets</i>	Met 2015 Target Y/N
Adolescent well care visits	22.3%	23.9%	25.5%	27.7%	N
Alcohol and drug misuse: screening, brief intervention, and referral for treatment (SBIRT)	0.8%	5.5%	8.8%	7.9%	Y
Ambulatory care: emergency department utilization*	59.2	54	54.4	52.6	N
CAHPS Access to care: Getting care quickly	83.7%	84.8%	82.3%	86.8%	N
CAHPS Satisfaction with care: Health plan information and customer service	84.5%	83.3%	87.4%	85.3%	Y
Colorectal cancer screening***	N/A	35.3%	36.0%	38.3%	N
Controlling high blood pressure**	N/A	52.2%	59.1%	55.2%	Y
Dental sealants on permanent molars for children	N/A	4.9%	14.4%	7.9%	Y
Depression screening and follow up plan**	N/A	17.4%	33.0%	20.4%	Y
Developmental screening in the first 36 months of life	30.0%	35.9%	44.7%	37.3%	Y
Diabetes HbA1c Poor Control**	21.6%	26.4%	34.0%	34.0%	Y
Effective contraceptive use	N/A	32.6%	39.7%	35.6%	Y
EHR adoption	44.8%	60.0%	70.4%	63.0%	Y
Follow up after hospitalization for mental illness	55.3%	63.6%	70.9%	66.6%	Y
Mental, Physical and Dental Health Assessments within 60 days for Children in DHS custody	55.3%	68.8%	51.0%	38.2%	Y
Patient-Centered Primary Care Home (PCPCH) Enrollment	75.5%	61.0%	73.5%	60.0%	Y
Prenatal and postpartum care: timeliness of prenatal care***	78.3%	96.9%	91.4%	88.2%	Y

*Lower is better

**Technology Measures

***Chart Review Component

2015 Performance by County

2015 County Results	SBIRT	Dental Sealants	Effective Contraceptive Use	ED Utilization per 1,000 mm*	DV Screening	Adolescent Well care visits	PCPCH Enrollment	Number of Clinical Measures Submitted**
Baker	5.7%	9.2%	36.8%	51.3	62.9%	22.2%	84.5%	3
Gilliam	13.2%	28.6%	31.7%	39.8	7.7%	32.0%	28.7%	0
Grant	2.5%	4.8%	44.3%	68.5	29.9%	23.3%	81.4%	2
Harney	36.7%	9.0%	49.6%	48.5	70.6%	26.3%	89.2%	3
Lake	1.6%	12.5%	24.9%	50.4	18.6%	15.7%	5.2%	0
Malheur	8.7%	16.8%	37.1%	61.9	73.9%	30.8%	68.1%	3
Morrow	15.1%	12.9%	31.7%	48.8	12.6%	27.4%	94.4%	3
Sherman	15.4%	0.0%	45.5%	55.2	42.9%	34.3%	30.2%	0
Umatilla	3.9%	7.6%	35.4%	59.5	21.8%	26.4%	74.8%	3
Union	18.6%	4.3%	42.2%	63.5	73.2%	16.9%	84.3%	3
Wallowa	8.3%	19.0%	29.3%	29.2	40.0%	30.8%	60.0%	3
Wheeler	40.2%	12.0%	55.9%	26.9	46.7%	54.8%	88.7%	3
EOCCO 2015 Target	7.9%	7.9%	35.6%	52.6	37.3%	27.7%	60.0%	

*Lower is better

**Providers within the county that submitted clinical data for the three clinical measures-High blood pressure, Diabetes, Depression screening

2015 Performance by County

County	Measures met out of 7 <i>(excluding clinical measures)</i>
Wheeler	7
Wallowa	6
Harney	6
Malheur	6
Baker	5
Gilliam	4
Sherman	4
Morrow	4
Union	4
Lake	2
Grant	2
Umatilla	1

Quality measure distributions to providers

- **Reinvestment to Providers from quality measure returns**
 - > 2013/2014 quality returns: \$2 Million
 - > 2015 quality returns: TBD

- **Financial investments to Providers from monthly PCPCH payments:**
 - > 2014: \$2.4 Million
 - > 2015: \$4.1 Million
 - > 2016 *(YTD)*: \$4.3 Million

EOCCO 2016 quality measures

2016 CCO quality measures

- Adolescent well-care visits
- SBIRT
- ED utilization
- Colorectal cancer screening
- Developmental screening < 36 months
- Follow-up after hospitalization for mental illness
- Effective contraceptive use
- Dental sealants for children
- **Child Immunization Status Combo 2**
- Health assessments for children in DHS custody
- PCPCH enrollment
- Timeliness of prenatal care
- Satisfaction with care: health plan and customer service (CAHPS)
- Getting care quickly (CAHPS)

Clinical Data Submissions

- Screening for clinical depression and follow-up
- Controlling high blood pressure
- Diabetes: HbA1c poor control
- **Cigarette smoking prevalence**

Quality measures in blue are new or modified for 2016

EASTERN OREGON CCO-2016 Quality Measure Results-Update

<i>Incentive Measure</i>	2015 Target	2016 Target	Q2 2015 1/1/15-7/31/15	Q2 2016 1/1/16-7/31/16	2016 Q2 performance compared to 2015 Q2
Adolescent well care visits	27.7%	29.1%	12%	14%	2% Better
Alcohol and drug misuse: screening, brief intervention, and referral for treatment (SBIRT)	7.9%	11.8%	4.7%	11.7%	7% Better
Ambulatory care: emergency department utilization*	52.6	51.5	59.3	51.4	7.9 Better
Colorectal cancer screening**	38.3%	39%	20.1%	26.5%	6.4% Better
Dental sealants on permanent molars for children	7.9%	17.4%	5.3%	5.8%	.5% Better
Developmental screening in the first 36 months of life	37.3%	47.7%	42.7%	51.3%	8.6% Better
Effective contraceptive use	35.6%	42.7%	27.9%	22.9%	5% Worse
Patient-Centered Primary Care Home (PCPCH) Enrollment	60%	60.0%	61%	80.6%	19.6% Better
Prenatal and postpartum care: timeliness of prenatal care**	90.0%	93.0%	58.8%	61.1%	2.3% Better

*Lower is better

**Chart Review Component

2016 initiatives related to quality measures

- **It only gets harder**

- › We must now meet 14 of 18 quality measures
- › 3% improvement target increase for most measures over final 2015 rate
- › Providers need to maintain and improve over 2015 performance
- › Targeted outreach to providers and counties that can help EOCCO meet 2016 targets
 - SBIRT
 - Developmental screening
 - PCPCH enrollment
 - Effective contraceptive use
 - Adolescent well care visits
 - Colorectal Cancer
 - Child Immunization Status

2016 initiatives related to quality measures (continued)

- Continued education for staff on billing/coding requirements for incentive measures
- Development of quality pool to create additional incentives to improve quality measure targets
- Arcadia implementation
 - › Clinical data collection
 - › Enhanced reporting for providers
- LCAC funding/EOCCO grants
- Community Health Workers

Quality measure improvement tools and resources

**2015 Quarter 4 Progress Report
EOCCO Incentive Measures -**

Reporting Period: Services Incurred 1/1/2015-12/31/2015 as of 2/29/2016

Total Count of Unique Members: 575

Measure	2015 Improvement Target	Your Rate This Period	Eligible Members To Follow-up
*SBIRT - Members age 12 and older who received alcohol and drug misuse screening. *No run-out data was included in the calculation of rate.	7.90%	1.00%	225
Timeliness of prenatal care - Mothers who gave birth who also had a prenatal visit in the first trimester or within 42 days of enrollment. See PPC Scr List for eligible members.	90.00%	83.00%	1
Follow-up after hospitalization for mental illness - Members age 6 and older who had a follow-up visit within 7 days of discharge from hospitalization for a mental health illness.	66.60%	No Eligible Members	0
ED utilization - Count of emergency department visits during the reporting period per 1,000 member months. Rate is calculated per 1,000 member months. See ED List for members with 3 or more visits.	52.6	66.9	43
*Effective Contraceptive Use - Members age 18-50 years with evidence of one of the following methods of contraception: sterilization, IUD, implant, contraception injection, contraceptive pills, patch, ring, or diaphragm. See Contra List for eligible members.	37.80%	31.00%	33
Colorectal cancer screening - Members age 51-75 years who had a colorectal cancer screening, include claims look back from 2011 to current MY. Please verify member's status and eligibility in "Colo Can Scr List."	38.30%	NA	133
*Adolescent well care visits - Members age 12-21 years who had at least one comprehensive well-care visit during. *No run-out data was included in the calculation of rate. See AWC List for eligible members.	27.70%	22.00%	7
*Developmental screening in first 36 months of life - Children between 0-36 month old who had a developmental screening. *No run-out data was included in the calculation of rate. See Dev Scr list for eligible members.	37.30%	0.00%	3

Tips for success in 2016

- Review progress reports and assist with getting patients in for preventative care- *Especially AWC's, Prenatal Care and Colorectal Cancer Screenings*
- Review Incentive Measure Dictionary and Incentive Measure Billing and Reference Guides to ensure billing and coding is correct to meet incentive measure targets
- It's not too late to receive training and to implement work flows related to the incentive measures that can impact 2016. Training is readily available for the following measures:
 - > SBIRT
 - > Developmental screenings
 - > PCPCH certification
- Work with your EHR staff and/or vendors to ensure you can report 2016 data on the four clinical quality measures in early 2017
- Collaborate with your communities and LCAC's as applicable on their EOCCO transformation grants and projects all of which are focused on improving quality measure results

Supplemental Materials

EOCCO Cribs for Kids®

Timeliness to Prenatal Care

HALO SleepSack
Designed for baby's safety

Graco Pack 'n Play

COMPONENTS OF THE SAFE SLEEP SURVIVAL KIT

- Graco® Pack 'n Play®
- Halo SleepSack®
- Graco® Pack 'n Play® Sheet with "safe sleep" message
- "ABCs of Safe Sleep" Photo Magnet
- Philips Soothie Pacifier
- Safe Sleep Educational Material
- Safe Sleep DVD: 10 minutes
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AVAILABLE IN ENGLISH AND SPANISH
All patterns subject to change due to availability and will always consist of gender-neutral patterns.

Safe Sleep For Your Baby

Cribs for Kids®
Helping every baby sleep safer

Questions/Resources

- Questions about the incentive measures, trainings, progress reports, etc. can be emailed to:

EOCCOmetrics@modahealth.com

Thank You



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