

2016 EOCCO Quality Measure Performance Update

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eoocco

EASTERN OREGON
COORDINATED CARE
ORGANIZATION

Disclosure statement

- I DO have a relevant financial relationship with commercial interest whose products or services relate to the content of the educational presentation.
 - › Company: Moda Health, Inc./EOCCO
 - › Relationship: Director of Medicaid Programs
- To ensure independence and balance of content, current conflicts of interest were resolved by basing recommendations on structured review for best evidence.

Learning objectives

- Relate quality improvement activities to Incentive Measure performance outcomes.
- Describe resources, tools and workflows available to assist providers in meeting Incentive Measure targets.

2013-2015 EOCCO quality measures met and percent of funding received

- **2013:**

- › Met 12 of 17 Measures
- › Received \$1.9 Million-80% of available funding

- **2014**

- › Met 13 of 17 Measures
- › Received \$6.8 Million-100% of available funding

- **2015**

- › Met 13 of 17 Measures
- › Received \$10.2 Million-100% of available funding

Quality measure funding reinvestments

- Enhanced PCPCH funding
- Quality bonus payments to providers
- Community health workers
- Transformation grants
- LCAC funding
- Technology investments
 - › Arcadia
 - › PreManage

EOCCO reinvestments in the community through 2016

- PCPCH payments: \$13.1 Million
- EOCCO shared savings/APM: \$9.8 Million
- EOCCO transformation grants: \$2.35 Million
- EOCCO quality measure investments: \$9 Million
- Total re-investments to date: **\$ 34.25 Million**

2015 statewide quality pool distribution

- 2015 quality pool funding available:
 - > \$168 Million
 - > \$1.25 Million in challenge pool funding

2015 CCO performance

Number of quality measure targets met	Number of CCO's	Percent of quality pool funds earned
At least 13	15	100%
10	1	60%

2016 statewide quality pool distribution

- 2016 quality pool funding available:
 - > \$179 Million
 - > \$27.4 Million in challenge pool funding

2016 CCO performance

Number of quality measure targets met	Number of CCO's	Percent of quality pool funds earned
At least 14	7	100%
12-13	7	80%
11	2	70%

2016 EOCCO quality measure results

- **Met 13 of 17 measures**

- > Received \$10.1 Million-91% of available funding

- \$8.9 Million in quality pool funds
 - \$1.2 Million in challenge pool funds

2016 CCO quality measures

- Adolescent well-care visits
 - SBIRT*
 - **ED utilization**
 - Colorectal cancer screening
 - Developmental screening < 36 months*
 - Follow-up after hospitalization for mental illness
 - Effective contraceptive use
 - Dental sealants for children
 - **Child Immunization Status Combo 2**
- Health assessments for children in DHS custody
 - PCPCH enrollment
 - Timeliness of prenatal care
 - **Satisfaction with care: health plan and customer service (CAHPS)**
 - **Getting care quickly (CAHPS)**

Clinical Data Submissions

- Screening for clinical depression and follow-up*
- Controlling high blood pressure
- **Diabetes: HbA1c poor control***
- **Cigarette smoking prevalence**

New Quality measures for 2016 are in italics and underlined

**** Challenge pool measure***

2016 incentive measure challenges for CCO's

- 4th year of meeting an average 3% improvement target for most measures
- Only 3 of 16 CCO's met the new immunization measure
- Only 2 of 16 CCO's met the ED utilization measure compared to 2015 when 12 of 16 CCO's met their targets
 - (EOCCO did not meet ED utilization in 2015)
- Only 6 of 16 CCO's met Diabetes HbA1c pool control measure compared to 2015 when all 16 CCO's met their targets

2016 EOCCO success and challenges

■ 2016 successes

- › Met adolescent well care visits and colorectal cancer screening for the first time
- › Met benchmark or improvement targets on 10 measures that were also met in 2015
- › Met the new cigarette smoking prevalence measure

■ 2016 challenges

- › Quality measure targets met in 2015 that we missed in 2016
 - CAHPS Satisfaction with care
 - Diabetes HbA1c pool control
- › Missed the new immunization measure target
- › ED utilization still a struggle although performance improved over 2015 results

EASTERN OREGON CCO-2016 Quality Measure Results					
Incentive Measure	2013 Final Rate	2014 Final Rate	2015 Final Rate	2016 Targets	2016 Rate
Adolescent well care visits	22.3%	23.9%	25.5%	29.1%	34.3%
Alcohol and drug misuse: SBIRT	0.8%	5.5%	8.8%	11.8%	16.1%
Emergency department utilization*	59.2	54	54.4	51.5	53.4
CAHPS Access to care	83.7%	84.8%	82.3%	84.3%	81.7%
CAHPS Satisfaction with care	84.5%	83.3%	87.4%	89.2%	84.7%
Cigarette smoking prevalence**	N/A	N/A	N/A	N/A	31%
Colorectal cancer screening***	N/A	35.3%	36.0%	39.0%	40.9%
Controlling high blood pressure**	N/A	52.2%	59.1%	62.1%	63.9%
Dental sealants	N/A	4.9%	14.4%	17.4%	18.6%
Depression screening and follow up plan**	N/A	17.4%	33.0%	25.0%	52.1%
Developmental screening in the first 36 months of life	30.0%	35.9%	44.7%	47.7%	54.3%
Diabetes HbA1c Poor Control *&**	N/A	21.6%	26.4%	23.4%	26.5%
Effective contraceptive use	N/A	32.6%	39.7%	42.7%	45.1%
Childhood Immunization Status Combo 2	N/A	N/A	N/A	74.1%	70.6%
Follow up after hospitalization for mental illness	55.3%	63.6%	70.9%	72.5%	72.7%
Assessments for Children in DHS custody	55.3%	68.8%	51.0%	64.5%	73.0%
PCPCH Enrollment	75.5%	61.0%	73.5%	60.0%	85.1%
Timeliness of prenatal care***	78.3%	96.9%	91.4%	93.0%	93.1%

*Lower is better

**Technology Measures

***Chart Review Component

2016 performance by county

Measure Compliance Rate								
County	Adolescent Well Care Visits	Alcohol and Drug Misuse	Ambulatory Care & ED Utilization	Dental Sealants	Developmental Screening	Effective Contraceptive Use	PCPCH Enrollment	# of Clinical Measures Submitted***
Baker	32.4%	4.7%	53.9	14.9%	68.1%	47.0%	94.9%	4
Gilliam	31.7%	9.8%	43.0	22.0%	18.8%	35.7%	29.4%	0
Grant	35.1%	14.9%	74.1	31.6%	39.0%	28.2%	86.9%	3
Harney	22.7%	22.4%	49.5	11.8%	75.5%	53.8%	92%	3
Lake	16.9%	6.7%	45.6	28.6%	33.8%	38.9%	86.3%	4
Malheur	41.5%	12.3%	59.7	21.8%	79.4%	46.5%	91.5%	3 to 4
Morrow	42.6%	31.2%	51.4	33.6%	31.4%	50.2%	92.1%	3
Sherman	36.8%	17.9%	45.9	16.7%	35.7%	46.4%	72.6%	0
Umatilla	32.7%	16.3%	59.6	18.4%	36.6%	44.1%	75.4%	2 to 4
Union	36.9%	29.9%	62.7	6.6%	82.3%	46.1%	93.4%	4
Wallowa	39.4%	9.5%	29.9	5.3%	67.6%	38.8%	88.7%	3 to 4
Wheeler	29.6%	42.6%	30.1	15.2%	58.3%	57.7%	95.0%	4

EOCCO Target	29.1%	11.8%	51.5	17.4%	47.7%	42.7%	60.0%
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*Lower is better

**Chart Review

***Providers within the county that submitted clinical data for the three clinical measures-High blood pressure, Diabetes, Depression screening

2016 performance by county

County	Measures met out of 7 <i>(excluding clinical measures)</i>
Wheeler	6
Malheur	6
Morrow	6
Harney	5
Sherman	5
Union	5
Umatilla	5
Wallowa	4
Baker	4
Grant	3
Gilliam	4
Lake	3

2016 quality pool funding sources

- **\$10,081,371**
 - › 2016 quality pool funding from OHA
- **\$610,956**
 - › 2016/2017 shared savings contributions
- **\$975,000**
 - › Unspent quality pool funding from prior years
- **\$991,908**
 - › EOCCO contribution (*pending formal approval*)
- **\$12,659,235**
 - › **Total funding for quality pool initiatives**

2016 quality pool funds distribution

Initiative	Amount
Quality Bonus Payments	\$4,250,000
Enhanced PCPCH Payments	\$5,750,000
LCAC Community Benefit Initiatives	\$641,539
Dental Care Organization Distribution	\$748,463
Transformation Grant Community Benefit Initiatives	\$1,069,233
Technical Assistance	\$200,000
Total	\$12,659,235

2017 CCO quality measures

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Clinical Data Submissions

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- Cigarette smoking prevalence

SBIRT measure temporarily retired for 2017

**** Challenge pool measure***

2017 quality pool funds distribution

- Consensus from January 2017 EOCCO board meeting
- Funds will be received 6/30/18

Initiative	Percentage
Quality Bonus Payments	30%
Enhanced PCPCH Payments	40%
LCAC Community Benefit Initiatives	6%
Dental Care Organization Distribution	7%
Transformation Grant Community Benefit Initiatives	10%
Other Initiatives	7%
Total	\$12 Million (estimated)

2017 initiatives related to quality measures

- Quality measure performance bonuses part of 2017 shared savings contracts
- Increased PCPCH payments 1/1/2017
- 2017 LCAC and transformation community benefit initiatives continue to focus on quality measures
- Targeted outreach to providers and counties that can help EOCCO meet 2017 targets
- 2017 EOCCO Clinician and Staff Summit in September focuses on quality measure performance improvements
 - Advanced incentive measure billing

2017 initiatives related to quality measures (continued)

- Growth of Community Health Workers
- Quarterly progress reports being sent to providers
- Arcadia implementation
 - › Clinical data collection
 - › Enhanced reporting for providers
- PreManage now available

Questions/Resources

- Questions about the incentive measures, trainings, progress reports, etc. can be emailed to:

EOCCOmetrics@modahealth.com

Thank You



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