

Discover what community health workers can do for you



Community health workers (CHWs) are people who understand your community and can help you get the care you need. When you work with a CHW, they will listen to your health needs, give you advice, and connect you with community services.

If you are an EOCCO member, you can work with a community health worker at **no cost to you**. Here's what CHWs can help you with:

- Health education
- Finding healthcare
- Supporting your rights
- Group and one-on-one support
- Organizing your care
- Making referrals
- Assessing social needs

These services are available in your language and can support your cultural needs.

How to connect with a CHW

To work with a CHW, you can ask your doctor to help you, or you can find one using EOCCO's provider search tool. Here's how:

- 1. Visit <u>eocco.com/eocco-provider-search/</u>
- 2. Enter your member ID or search as a guest
- 3. Select "Medical" as the type of care
- **4.** Choose "Community Health Worker" as the specialty
- 5. Enter your city or zip code
- 6. Click "Search"

Questions?

We're here to help! You can reach the EOCCO team by phone at 888-788-9821 or email us at THW@eocco.com. Our regular business hours are

You can get this document in other languages, large print, Braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 888-788-9821 (TTY/TDD users, please call 711). We accept relay calls.

Puede obtener este documento en otros idiomas, en letra grande, braille o en un formato que usted prefiera. También puede recibir los servicios de un intérprete. Esta ayuda es gratuita. Llame al servicio de atención al cliente 888-788-9821 o TTY 711. Aceptamos todas las llamadas de retransmisión.

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