

# **August THW Monthly Newsletter**

August is heating up, but don't sweat it! Dive into this month's THW Newsletter and discover how to stay chill while staying in the know.

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# **EOCCO Updates**

# NEW! THW Satisfaction Survey for Members | Access here

EOCCO wants to know how members perceive THW services and THWs. This quick survey allows members to give EOCCO general feedback and rate their THW experiences without identifying information. After a visit, send members this survey! This is a reporting requirement for OHA.

#### NEW! Birth Doula Referral Form | Access here

EOCCO has created a birth doula referral form for providers to refer patients seeking support during pregnancy or labor from a birth doula. Birth doulas offer personal, non-medical assistance to pregnant individuals and their families throughout pregnancy, childbirth, and postpartum. EOCCO will facilitate connecting patients with a birth doula in their area.

#### NEW! Traditional Health Worker Flyers (Printable)

EOCCO published informational, member-facing flyers for Traditional Health Workers, Community Health Workers, and Birth Doulas. All flyers are available on the <a href="mailto:member-facing website">member-facing website</a> and can be downloaded and printed. Spanish versions will be available soon. To order bulk flyers, contact THW@eocco.com.

#### NEW! Oregon Medicaid DMAP Form

We are pleased to announce the launch of our new online web form for enrolling with Oregon Medicaid DMAP, available now on the EOCCO Become a Provider webpage. This new form is designed to streamline the application process for THW providers by allowing for direct and seamless submission to our operations team for processing and submission.

#### Annual EOCCO THW Survey -- win \$25 | Take it here

Every year, EOCCO must report on its THW Network to OHA. Please take a moment to fill out this year's THW Survey (all questions are optional). All survey responses will remain anonymous to OHA. *Every THW who completes the survey will be entered to win one of two \$25 gift cards!* 

#### Join EOCCO's Provider Registry | Join here

Want to be searchable and finable through EOCCO? Join EOCCO's Provider Registry! All THWs are encouraged to add their information to the Provider Portal so members can search by specialty type and contact you for services. Fill out the form above so we can list you!

#### Onboard onto Unite Us

Unite Us is a virtual platform to send, receive, and manage patient referrals across a network of providers, CBOs, and community resources. Unite Us also has built in social needs screening (OHA-compliant), seamlessly blending into THW work. If you'd like to be onboarded, contact <a href="mailto:THW@eocco.com">THW@eocco.com</a>. Learn more on the attached flyer.

#### **Personal Health Navigator Certification**

EOCCO is supporting qualified individuals who want to become an OHA-certified Personal Health Navigator (PHN) through the Legacy Clause. A PHN is an individual who provides information, assistance, tools and support to enable a patient to make the best health care decisions. For information and to start your application, please email <a href="https://doi.org/10.1007/jhth.com/">THW@eocco.com</a>.

# Resources

- Birth Doula Flyer (EN, for providers)
- <u>CHW Flyer</u> (EN, for members)
- <u>THW Flyer</u> (EN, for members)
- <u>THW Satisfaction Survey</u> (EN/SP, link for members)
- <u>THW Satisfaction Survey postcard</u> (EN, for members)
- THW Satisfaction Survey postcard (SP, for members)
- EOCCO THW Quick-Start and Billing Guide
- EOCCO's Community Resource Guide

# **Community Updates**

# NEW! OHA Q&A Sessions | Register here

OHA is offering monthly Q&A/Help sessions for THWs to get their questions answered, navigate the new <u>THW Provider Portal</u>, and discuss application questions. More dates to be announced soon.

#### **Competency Testing for Lapsed THW Certification**

If your THW certification has lapsed and is expired by more than six months, OHA is now requiring Competency Testing to renew your certification (in addition to CEUs).

You no longer have to go through another training! Testing involves written and inperson skill assessment. **Tests for all THW types are now available.** 

# **Meetings**

# **EOCCO Meetings**

#### **NEW! 12th Annual EOCCO Summit**

October 10th | 10 am - 3:30 pm | Register here

This in-person event brings together providers, clinic staff, traditional health workers, community-based organizations, wraparound services and all other member advocates to help discuss how to improve care for our community. Attendees can recieve up to 4.5 CMEs/CEUs.

#### **THW Monthly Collaborative**

Second Mondays | 10 am - 11 am PST | Register here

EOCCO wants to provide a space for THWs to connect with each other, collaborate on ideas, share experiences, and ask and answer questions. For questions, presentations, or ideas, email <a href="mailto:THW@eocco.com">THW@eocco.com</a>. See below for topic outlines:

- August: THW/Behavioral Health Integration
- September: SDoH Screenings & THWs
- October: Unite Us for THWs



# **Training Opportunities**

#### **Featured Trainings**

Birth Doula Training (in Spanish) | See flyer here

\$1300 | August - September | Blended

Doulas Latinas is offering a 68-hour, OHA-approved birth doula training, Doulas Latinas Capacitation, in Spanish beginning August. This training requires virtual and face-to-face instruction and can be completed in six months to a year. Limited scholarships are available to rural Oregon participants. Email <a href="mailto:doulas@doulaslatinasinternational.org">doulas@doulaslatinasinternational.org</a> for more information.

#### **CHW Foundational Training**

\$1,300 | August - December | Virtual | Register here

NEON is offering an OHA-certified CHW training beginning this August. The course consists of 20 online sessions. For every week of class, there is about an hour of independent/group homework. Upon completion of this training, participants will qualify for certification as a Community Health Worker. Contact Kinda Cable at <a href="mailto:kcable@neonoregon.org">kcable@neonoregon.org</a> for availability.

#### Featured Continuing Education

**NEW! EOCCO 12th Annual Summit** 

FREE | October 10th | In-person, Pendleton | Register here

The 12th Annual EOCCO Summit brings together providers, clinic staff, traditional health workers, community-based organizations, wraparound services and all other member advocates to help discuss how to improve care for our community. Eligible for 4.5 CEUs. See registration link for more details.

# **NEW!** Palliative Care Training for CHWs

\$50 | September 14 - October 11 | Virtual | Register here

This palliative care continuing education course provides a skillset and knowledge base that can improve the quality of life for patients with serious illness. This online course is an essential introduction to palliative care and hospice education, and it can serve as a stepping stone to further learning in end-of-life care.

### 41st Annual Oregon Rural Health Conference

\$399 | October 2 - 4 | In-person, Bend | Register here

This is the 41st Annual Oregon Rural Health Conference, supporting rural health in Oregon, bringing together health care leaders from all over Oregon to share challenges and solutions to improve health in our rural communities. CEUs available.

# Other Trainings & Continuing Education

For more training and CEU opportunities, follow this link to an updated Google Sheet. If you know of training opportunities you'd like to see in the sheet, please email <a href="mailto:THW@eocco.com">THW@eocco.com</a>.

Have a success story or want to be featured for your work?

Submit your THW Spotlight here!

If there is something you would like to see in our Monthly THW Newsletter, please reach out to the THW Liaison by email at <a href="mailto:THW@eocco.com">THW@eocco.com</a> or by phone at (503) 952-4995. TTY users, call 711.





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